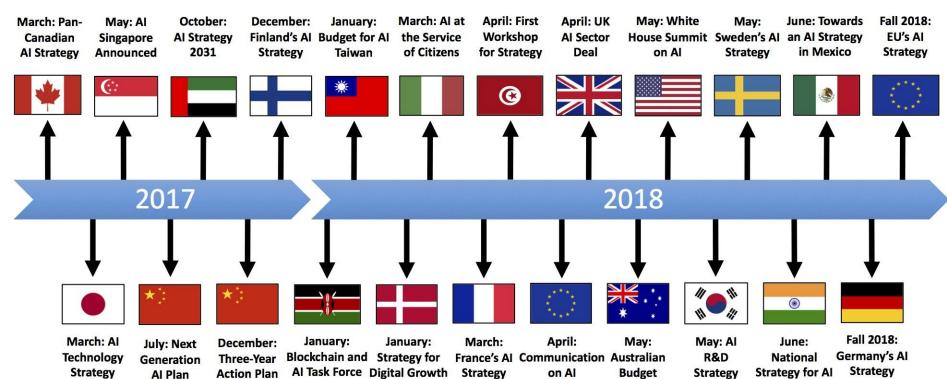


# The Future of our Economy Depends on our Success in

**Artificial Intelligence** 

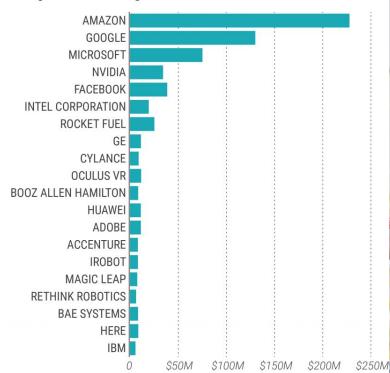
### **Artificial Intelligence Strategies**





#### **Top 20 Companies Investing in AI Talent**

No other company comes close to matching the \$227.8 million that hiring and salary firm Paysa estimates Amazon will spend hiring artificial intelligence talent.





Start with the end first

### **Amazon Alexa**

Alexa, Add Carrots to my order

Alexa, Order LeBron Jame's shoes

Alexa, Play classical music

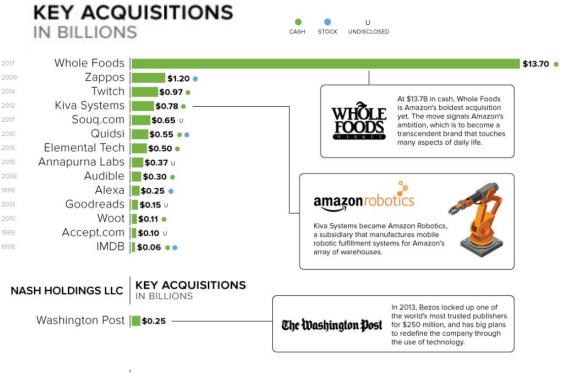
Alexa, Announce it's Dinner time







### amazon { Path to Customer-Serving Innovation }









AIM301

# Build intelligent applications quickly with AWS AI services

Randall Hunt Senior Technical Evangelist Amazon Web Services Nick Walsh Technical Evangelist Amazon Web Services



### 10,000+ Customers

More machine learning happens on AWS than anywhere else.

















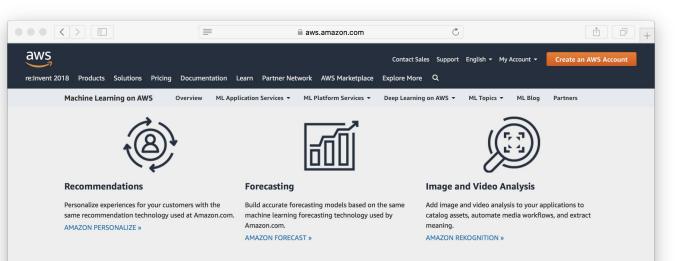






81%

of deep learning projects in the cloud run on AWS





#### **Advanced Text Analytics**

Use natural language processing to extract insights and relationships from unstructured text.

AMAZON COMPREHEND »



#### **Document Analysis**

Automatically extract text and data from millions of documents in just hours, reducing manual efforts.

AMAZON TEXTRACT. »



#### Voice

Turn text into lifelike speech to give voice to your applications.

AMAZON POLLY »



#### **Conversational Agents**

Easily build conversational agents to improve customer service and increase contact center efficiency.



#### Translation

Expand your reach through efficient and cost-effective translation to reach audiences in multiple languages



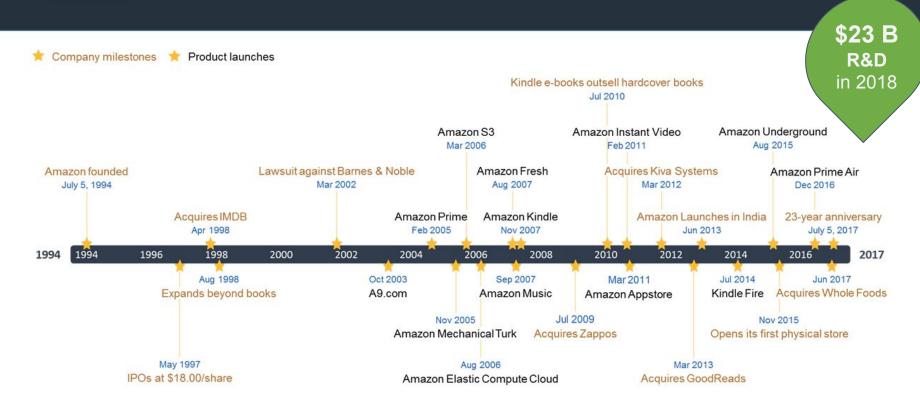
#### Transcription

Easily add high-quality speech-to-text capabilities to your applications and workflows



### { Path to Customer-Serving Tech }

Q



## How?



## **Innovation Model**



### Jeff Bezo's Big Mandate

((according to Steve Yegge)

1) All teams will henceforth expose their data and functionality through service interfaces.



2) Teams must communicate with each other through these interfaces.



3) There will be no other form of interprocess communication allowed: no direct linking, no direct reads of another team's data store, no shared-memory model, no back-doors whatsoever. The only communication allowed is via service interface calls over the network



4) It doesn't matter what technology they use. HTTP, Corba, Pubsub, custom protocols -- doesn't matter. Bezos doesn't care.



5) All service interfaces, without exception, must be designed from the ground up to be externalizable. That is to say, the team must plan and design to be able to expose the interface to developers in the outside world. No exceptions.



6) Anyone who doesn't do this will be fired.



7) Thank you; have a nice day!

### Before SOA

### After SOA

#### Closed - Monolithic - Brittle

#### Shared services - Collaborative - Interoperable - Integrated

#### Application Dependent Business Functions **Check Customer Check Customer** Calculate Shipping Status Status Charges Determine Determine Order Status Product Product Check Credit Availability **Availability Verify Customer** Credit Order Status Data Repository Data External Sales CRM Marketing Finance Warehouse Partner

#### Composite Applications Order Composite Application Processing Mangement Composed **Business Process** Reusable Business Services Reusable Check Check Reusable Reusable Create Invoice Customer Order Service Service Service Status Status .. Reusable Check Reusable Reusable Check Reusable Service Credit Service Service Service Inventory Data Repository Data External CRM Marketing Sales Finance Warehouse Partner



## **Business Model**

### **Step 1 Change the Business Model**



Artificial Intelligence

Blockchain

Big Data

Search

Recommendation

Security

Advertising

### **Step 1 Change the Business Model**



Artificial Intelligence as a Service

Blockchain as a Service

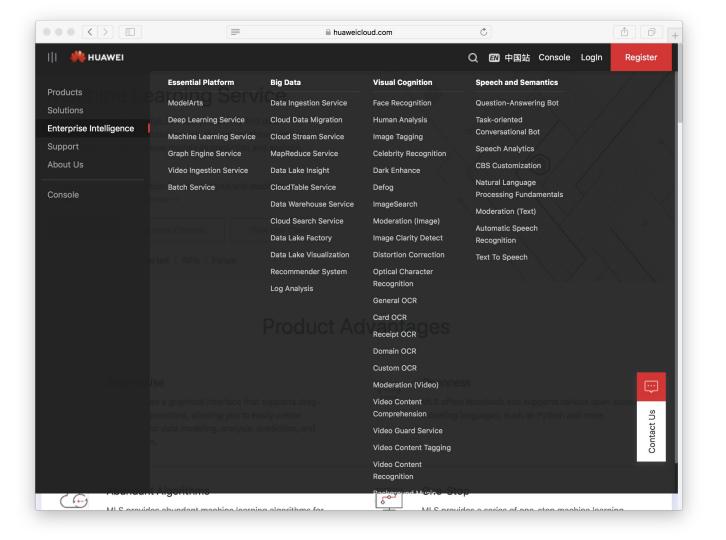
Big Data as a Service

Search as a Service

Recommendation as a Service

Security as a Service

Advertising as a Service





The battle for Baghdad Are the Gandhis finished? Don't raise interest rates

China's Berkshire Hathaway

Dope is the new pizza

**How far will Amazon go?** 



### amazon { Path to Customer-Serving Innovation }

Never before has a company been worth so much for so long while making so little money: 92% of its value is due to **profits expected after 2020**.

Amazon has an unusual approach to time (resolute focus on distant horizon) and the sheer **breadth** of its activities.



Patents and University Engagement





**Invest: \$1.5 million, 2017, Cyber Valley** 

Project: AI, Robotics, Machine learning, and Computer Vision projects 100 high-skilled jobs in machine learning at Tuebingen's Max Planck Society campus

(ARA) program offers awards of up to \$80,000 to faculty members on PhD students or post docs

#### Areas:

- Computer vision, Fairness in AI
- Knowledge management and data quality
- ML algorithms and theory
- Natural language processing, Online advertising
- Operations Research and optimization
- Personalization, Robotics
- Search and information retrieval
- Security, privacy and abuse prevention

In 2018-2020, Amazon will dedicate (500,000 \$) of (ARA) annually, to the Max Planck Society



Arash Ajoudani

Effective, Ergonomic, and Lean Logistics through Reconfigurable and

Mobile Collaborative Robots



Gholamreza Haffari

Effective Multi-Task
Learning
for Neural Machine
Translation



Amin Karbasi

Leveraging Combinatorial Structures for Scalable Learning



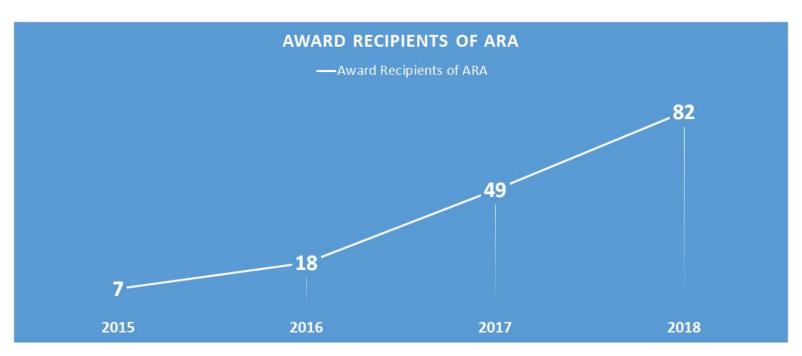
Amin Saberi

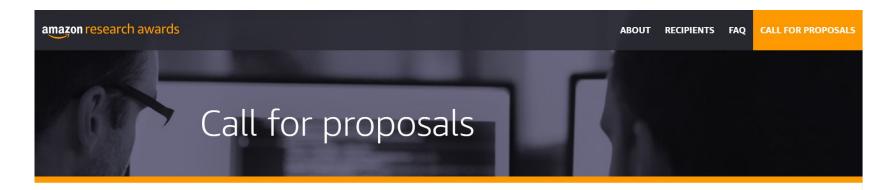
Advertising on Amazon, an algorithmic perspective



**Dorsa Sadigh** 

Active Learning of Teleoperation Maps





APPLY FOCUS AREAS RULES

#### Deadline,

Submission Requirements: Maximum of 4 pages (single column, minimum 10 pt font), references, CV, CV of the leading faculty member, A proposed budget not exceeding \$80,000 in cash and \$20,000 in AWS Promotional Credits, Motivation for a specific research task.

Thank you for your interest in Amazon Research Awards. The application form will become available on **September 10**, with the submission deadline of **October 4**, **2019**.



### **Patent**

Funded 1995 – IPOs at \$18/share, valuing the company at \$438M with 80K users 1997		
2018 Patent Grants	2035	
<b>2018 Rank</b>	12	
Patents at IPO	4 High Impact	

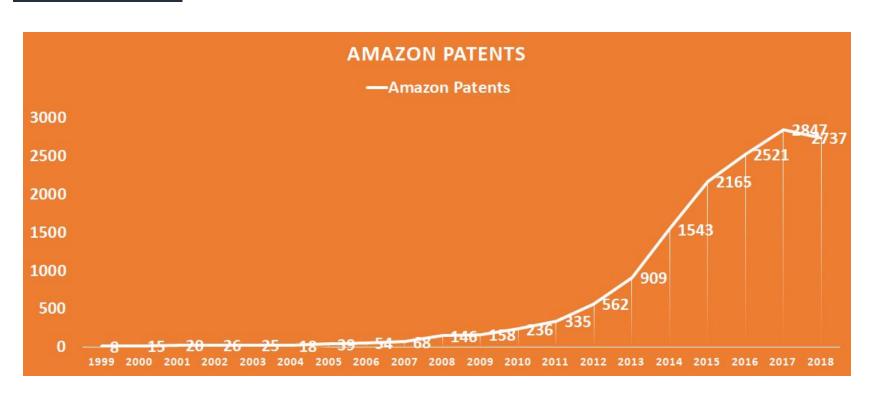


### **Patent**

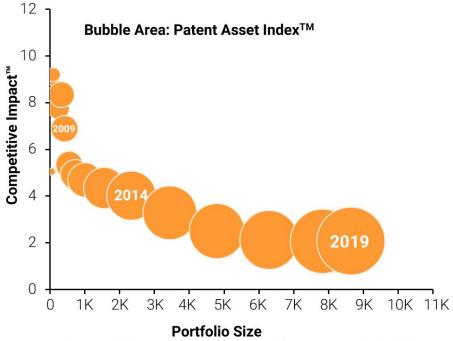
Subject of Patents at IPO	Inventor	Date
SECURE METHOD AND SYSTEM FOR COMMUNICATING A LIST OF CREDIT CARD NUMBERS OVER A NON-SECURE NETWORK	BEZOS JEFFREY	1996-12-05
ALIVE FISH TRANSPORTATION SYSTEM	Applicant: AMAZON MARINE KK	1994-03-22
FILTER MATERIAL FOR WATER PURIFYING APPARATUS	AMAZON MARINE KK	1994-01-25
CONTAINER FOR TRANSPORTING ALIVE FISH OR THE LIKE	AMAZON MARINE KK	1993-07-20



### **Patent**

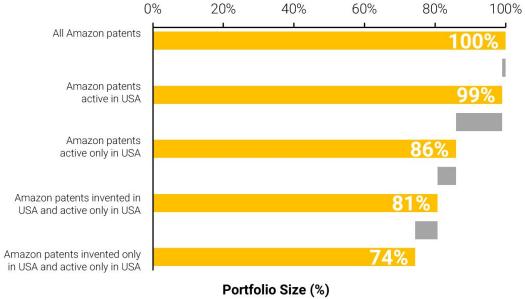






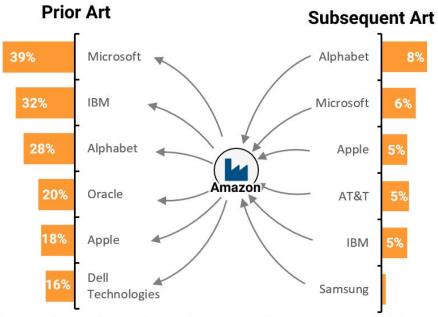
Development of the active Amazon patent portfolio. Data as on 4<sup>th</sup> July 2019. Source: PatentSight Business Intelligence Platform www.patentsight.com





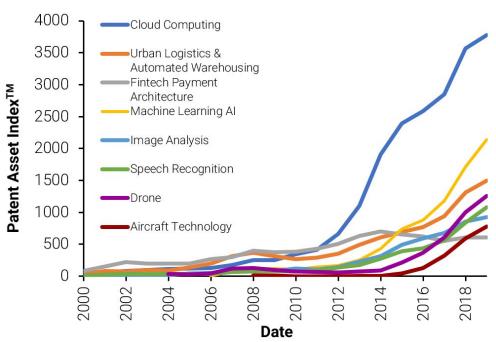
Share of total portfolio size of Amazon by protected and inventor country. Data as on  $4^{\rm th}$  July 2019. Source: PatentSight Business Intelligence Platform www.patentsight.com





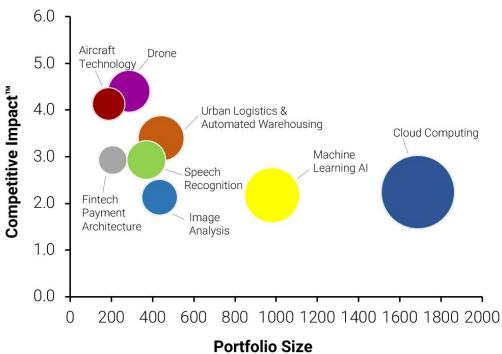
Share of Amazon's total Patent Asset Index citing competitors, and share of competitors total Patent Asset Index citing Amazon. Data as on 4<sup>th</sup> July 2019. Source: PatentSight Business Intelligence Platform www.patentsight.com





Active Portfolio Strength of Amazon in selected technology fields. Data as on 4<sup>th</sup> July 2019. Source: PatentSight Business Intelligence Platform www.patentsight.com





Active Portfolio of Amazon in selected technology fields. Data as on 4th July 2019. Source: PatentSight Business Intelligence Platform www.patentsight.com